



## NEW WINDSHIELD REPLACEMENT Warranty

Keep For Your Records

Windshields replaced by Ace Auto Glass come with a lifetime guarantee against water leaks.\*

Stress cracks related to windshield installation are guaranteed for up to 90 days from the date of purchase.

A customer may receive a free windshield repair on the same windshield installed by Ace Auto Glass, for repairable cracks.

\*All warranties not transferable.

### NEW WINDSHIELD TIP

Thank you for trusting Ace Auto Glass. Your business is important to us from installation to the care of your new windshield. Do not power wash or take your vehicle through a car wash for 24 hours.

### ACE QUALITY GLASS CLEANERS & PROTECTANTS

Ace's trio of quality products power clean, protect glass and keep glass cleaner and free from contaminants that cause spots, streaks and shorten the life of wiper blades.



**Water Spot Remover**-Renew your auto, home or boat glass with this heavy-duty cream cleanser that deep cleans glass safely and effectively without strong chemicals. It removes build-up from water spots, lime, minerals, insect splatter, waxes, tree sap, and road grime.



**Glass Cleaner**-The foaming action deep cleans and lifts dirt and oils from the pores of the glass. Used with Ace Water Spot Remover.



**Rain Clear™**-Helps prevent build up of road grime by sealing microscopic pores in the glass.

**Wiper Blades**-GGG Premium blades provide reliable, innovative wiper products.

*"Ace stands behind their work, and they do excellent work. I highly recommend them to my family, to my friends, anyone who is looking for auto glass."*

*– Mariann T., Honolulu*



### SERVICES

ARG Automotive Replacement Glass  
Windshield Replacement & Repair  
Highest Optical Quality Glass  
Front & Rear, Side, Sunroof, Tailgate Glass  
Power Window/Door Mechanism Repair & Replacement  
Side Mirror Replacement • Side Window Mechanism Repair  
Crating & Shipping • Fleet Services

### ALL MAKES AND MODELS

Cars • Trucks • Boats • Cranes • Heavy Equipment  
Buses • Vintage Cars

### 9 NEIGHBORHOOD LOCATIONS

**KALIHI**  
847-3217  
2250 Kamehameha Hwy.

**MAUI**  
871-7921  
185 Wakea Ave.

**WARD**  
593-2366  
919 Waimanu St.

**KAUAI**  
245-8084  
3019 Peleke St.

**PEARL CITY**  
488-2821  
98-820 Moanalua Road

**HILO, HAWAII**  
935-4002  
871 Kanoehua Avenue

**KANEHOE**  
235-3760  
45-685 Kamehameha Hwy.

**KONA, HAWAII**  
329-5223  
74-553 Kaiwi St, Bay E-100

**GUAM**  
671-649-4330  
123 East Harmon Ind. Park Rd.



Main Office  
Phone: 808-847-3217 | Fax: 808-842-3924  
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# REPLACE WITH ACE



**The Clear Choice for Glass Since 1975**

**ALL MAKES AND MODELS**  
Cars • Trucks • Boats • Cranes • Heavy Equipment • Buses • Vintage Cars

### 9 Neighborhood Locations

Kalihi • Ward • Pearl City • Kaneohe • Maui • Kauai  
Hilo • Kona • Guam

[aceautoglass.net](http://aceautoglass.net)



### OUR MISSION STATEMENT

To create an organization which strives to provide the most efficient and courteous customer service.

To involve ourselves in each glass claim as though it was our own. Treat all customer glass concerns as top priority as they have placed their confidence in our ability.

Create an environment for all team members to strive for excellence in all situations.



### OUR DAILY GOAL

To provide the highest level of customer service so our customer's friends and family, become our customer as well.



### CUSTOMERS FIRST ATTITUDE



**BBB A+ Rating**  
**Courteous**

- Large Inventory of Highest Optical Quality Glass**
- Fast, Same Day Service**
- Certified Technicians**
- Auto Insurance Claims Experts**
- Mobile Service**
- Comfortable Waiting Rooms**
- Secure Storage**
- Senior and Military Discounts**

### Frequently Asked Questions

*My windshield is cracked, how do I file an insurance claim?*

Ask for Ace when you call your insurance provider. Ace Auto Glass will repair or replace your auto glass, and your insurance provider will file the claim.

*What should you do if your side or back window is broken?*

When a side or back window is broken, it will create a mess of thousands of small pieces of broken glass. Cover the affected seating area with a sheet and have your local glass company vacuum it out. Covering the outside of the broken window can be done with a plastic bag but avoid Duct Tape or Mailing Tape on the painted area of the vehicle. Leaving any kind of tape on the painted area of a car for a long period of time will be very difficult to clean and may damage the paint.



*Can I use a do-it-yourself chip repair kit? What's the difference?*

A professional repair is performed using equipment that can cost in the hundreds or even thousands of dollars. Professional equipment offers the best chance of performing a good repair. The steps in the repair process consist of many pressure and vacuum cycles, and the ability to form a good seal is important for a successful repair.



*How do I know when I should replace or repair my windshield?*

Here's a simple guideline using a quarter. If the chip or nick is smaller than the size of a quarter, and not within your driving field of vision, then most likely you can repair the glass.



If the chip or nick is quarter-sized or larger, and/or in your driver's field of view; you should replace your windshield.

**Ask your insurance company to Replace with Ace.**  
**For more information, please call one of our locations,**  
**or visit us on the web at [www.aceautoglass.net](http://www.aceautoglass.net).**

### What Does It Mean To Be Ace Certified?



### CERTIFIED TECHNICIAN

Each Ace Certified Technician has received the following training:

- Proper glass removal and installation methods reduce the chance of damage to moldings, headliners, dashboards, paint, and scratches under the glass.
- Sealant manufacturer certification for bonding methods and material usage, insuring the highest level of bonding between bonding materials, the vehicle body and the glass.
- How to identify any "linking" problems between the body and glass and to prevent future bonding or rusting problems.
- Hawaii and Guam have some of the harshest environmental conditions for vehicles and installing glass- only the highest quality adhesives and primers are used to protect against damaging UV rays.



### Why Optical Quality Glass?

Ace Auto Glass stocks only high quality optical glass, because drivers spend approximately 90% of their driving time looking out their front windshield, so optical quality glass is important. Quality glass provides better visual clarity and reduces headaches and eye fatigue.

Ace's glass inventory is factory engineered to each vehicle manufacturer's strict specifications to get the very best fit of the glass to the vehicle, for highest impact resistance and optimum wiper blade performance.

The fit of the glass and the proper bonding of the front windshield to the vehicle is an important factor in how well the vehicle's safety system performs.



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